



Relocation Services

The Health and Human Services Commission (HHSC), on behalf of the Department of Aging and Disability Services (DADS), currently has 6 contractors to develop and implement relocation services to assist Medicaid eligible nursing facility residents to relocate from nursing facilities to community-based settings.

Relocation contractors must provide relocation assistance to Medicaid eligible nursing home residents seeking to relocate to a community-based setting of their choice.



DADS CURRENT RELOCATION CONTRACTORS

RELOCATION CONTRACTOR	REGION	AREA
AUSTIN RESOURCE CENTER FOR INDEPENDENT LIVING (ARCIL, INC.)	4	TYLER & LONGVIEW
AUSTIN RESOURCE CENTER FOR INDEPENDENT LIVING (ARCIL, INC.)	5	BEAUMONT
AUSTIN RESOURCE CENTER FOR INDEPENDENT LIVING (ARCIL, INC.)	7	AUSTIN
THE CENTER ON INDEPENDENT LIVING, INC. (COIL)	8	SAN ANTONIO
COASTAL BEND CENTER FOR INDEPENDENT LIVING (CBCIL)	11	RIO GRAND VALLEY
HOUSTON CENTER FOR INDEPENDENT LIVING (HCIL)	6	HOUSTON
LIFETIME INDEPENDENCE FOR EVERYONE, INC. (LIFERUN)	1 & 2	LUBBOCK & ABILENE
LIFETIME INDEPENDENCE FOR EVERYONE, INC. (LIFERUN)	9 & 10	MIDLAND & EL PASO
NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS (NCTCOG)	3	DALLAS

ACCESSING RELOCATION SERVICES

To access relocation services, the nursing facility resident must:

RESIDE IN A MEDICAID NURSING FACILITY

AND

EXPRESS A DESIRE TO RELOCATE BACK INTO THE COMMUNITY

Relocation Scope of Services

Relocation Services Consists of:

- Providing information about Medicaid waiver and non-waiver services and supports;
- Assessing the need for and providing Transition to Life in the Community (TLC) for eligible Medicaid nursing facility residents;
- Developing person/family-directed plans and arrangements;
- Advocating for individuals relocating; and
- Coordinating needed services and resources for individuals to relocate into the community.

Coordination of needed services and resources include:

- Housing, including preparation and submission of housing assistance applications to state and local public housing authorities

- Utilities and telephone

- Banking and bill payment

- Household items and furniture
 - TLC

Intense Service Needs

- ❑ Residence in a nursing facility for six months or longer
- ❑ Behavioral Health issues
- ❑ Need for assistance to move to a rural setting that is not an established household
- ❑ Lack of a community residence and/or affordable or accessible housing
- ❑ Need for assistance with three or more activities of daily living
- ❑ Intellectual and developmental disability with other cognitive disabilities
- ❑ Ventilator dependent



Coordination with Relocation Services

REFERRALS

Relocation Contractors receive referrals for individuals seeking to relocate from the nursing facility back to the community.

These referrals may come from organizations or other sources.

- **NURSING FACILITY (NF)**
- **MANAGED CARE ORGANIZATION (MCO)**
- **LOCAL AUTHORITY (LA)**
- **FAMILY, FRIENDS, LEGALLY AUTHORIZED REPRESENTATIVES (LAR)**

Initial Contact

The Relocation Contractor must contact the individual within 14 days of receiving a referral

During initial contact, the Relocation Specialist will:

- **determine if the individual is the point of contact or has a LAR; and**
 - **schedule a face-to-face visit to perform an assessment and evaluation**

NURSING FACILITY

MDS Q1A Data is provided by DADS to the contractor to contact nursing facility residents interested in relocation services. However, MDS data must not be the only information used to identify interested individuals.

Other methods to identify individuals interested in relocation services include:

- direct inquiries
- mail-outs
- presentations at nursing facilities and other community locations.

MANAGED CARE ORGANIZATION (MCO)

Relocation specialists (RS) and managed care organization (MCO) service coordinators (SC) and Program Support Unit (PSU) Specialists conduct outreach activities and specialized care management services for nursing facility (NF) STAR+PLUS residents who have indicated an interest in relocating into the community.

LOCAL AUTHORITY (LA)

Relocation specialists (RS) and local authority (LA) service coordinators (SC) conduct outreach activities for nursing facility (NF) residents who have indicated an interest in relocating into the community.

The population for this collaborative process consists of adult nursing facility residents with Intellectual Disability and/or Developmental Disability (ID/DD), at least 21 years of age, who have indicated an interest in community placement.

Non-Medicaid but Medicaid Pending

ADRC

- ❑ ADRC contacts the relocation contractor with the referral
- ❑ The relocation specialist coordinates the referrals so the individual does not get “lost” in transition

Aging and Disability
Resource Centers

Non-Medicaid and Non-Medicaid Pending

- The relocation contractor refers the individual to ADRC
- ADRC assist the individual with their needs

Aging and Disability Resource
Centers (ADRC)

- Contact the Relocation Contractor within their service area to complete a referral.
- Relocation Contractor will reach out to the proper individuals to begin the assessment and evaluation process.

Family, Friends and Legally
Authorized Representatives



Relocation Benefits

Relocation assistance may include but is not limited to:

- Providing information about Medicaid waiver and non-waiver services and supports
- Developing person/family-directed relocation plans and arrangements
- Advocating for individuals relocating
- Providing intensive service coordination
- Transition to Life in the Community (TLC) benefits

GOAL:

To ensure that individuals receive appropriate services during their transition and have a successful relocation back to a community setting

CONTACT

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THE END